

# Voucher

## Terms & Conditions

## Vouchers

### 1. Purchased gift vouchers

All purchased vouchers expire 6 months from the issue date – no exceptions or allowances

*Terms & Conditions:*

- a. Cannot be used in conjunction with any other offer
- b. No cash back on leftover amount
- c. Bookings essential citing voucher number upon booking

### 2. Promotional vouchers

Promotional vouchers are an extension of good will and are intended to be a fun way of recognising our customers and community. They are considered cash, as presentation of a voucher exchanges goods and services, so conditions apply to promotional vouchers.

*Terms & Conditions:*

- a. For all promotional vouchers the above policies (10) apply
- b. Booking in advance is required to redeem the voucher. If no booking has been placed, voucher cannot be redeemed (with exception to coffee vouchers)
- c. From time to time, promotional vouchers have no expiry date; the 6 month from issue date will be adhered to vouchers
- d. One voucher presented per booking only and not to be used in conjunction with any other voucher or offer
- e. Vouchers are non-transferrable

### 3. Cancellation of vouchers

The Falls Restaurant reserve the right to cancel any vouchers if:

- a. The staff suspect the voucher was obtained or reproduced illicitly
- b. The voucher has no date of expiry or issue date documented on voucher
- c. The voucher date has expired
- d. The voucher cannot be validated by serial number or management signature
- e. Proof of purchase cannot be validated
- f. If a promotion has ceased or is no longer running

**THE FALLS RESERVE THE RIGHT TO REVISE ANY  
TERMS, CONDITIONS & POLICIES AT ANY TIME**